



Homework Help

First Time Registrations: Information for Teachers

****NEW**** Teachers are advised to visit the First Class “Homework Help” conference. It is recommended that you use the “Promotional Slide Show” (with video) to introduce your class to the site as part of the registration process.

To Register Students (1st time)

1. Go to website: homeworkhelp.ilc.org
2. Click the **Register Now** button.
3. Select “Student Registration”
4. Enter Ontario Education Number (OEN*) and correct Date of Birth
**the OEN can be found on class list provided or on a student’s report card*
5. Click **Register**.
6. Create a Username* and Password.
Record on Peel & Stick label provided
*(*students should choose a username that allows him/her to remain anonymous. This username will be maintained through future grades. Students should pick something memorable.)*
7. Click **Continue**
8. Last Step! Provide an email address (optional but strongly recommended)
9. Check **Agree** to terms of use and **Register**.

Teachers will need:

1. class list with student OENs
2. letter home to parents
3. Peel & Stick labels

See reverse for students previously registered.



Student Registration

Your Ontario Education Number (OEN):
 What is my OEN? e.g. 555444222 or 555-444-222

Date of Birth: Month Day Year
 Why do you need this?

Register

OEN Accepted! Almost Finished!

* Ontario Education Number (OEN): 159377175

* Date of Birth: June 10 2000

* Create a Username:
Use 5 or more characters - no spaces.

* Create Password:
Use 6 or more characters - case sensitive.

* Retype Password:

Continue

I have read and agree to the [Terms of Use](#) and the [Privacy Policy](#).



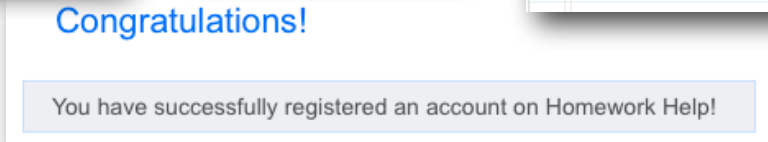
Last Step!

Leaving your email address (it's optional) lets us help you if you have troubles accessing your account.

Email Address:
Valid email address only.

If you forget your password or can't login, we will email you.

Retype Email Address:

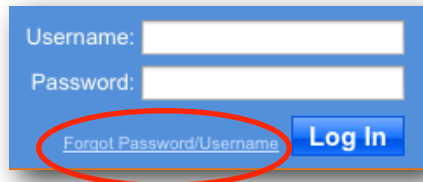


Previously Registered Students: Information for Teachers

Forgot Your Username or Password?

No problem! Re-enter your email address used to register and Homework Help will email it to you.

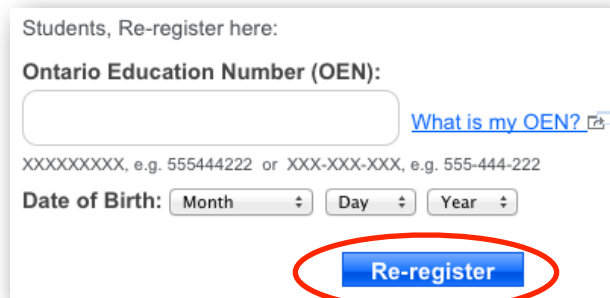
If not, email homeworkhelp@tvo.org. You will receive a response within 48 hours.



Username:
Password:
[Forgot Password/Username](#)

No email address? No problem!

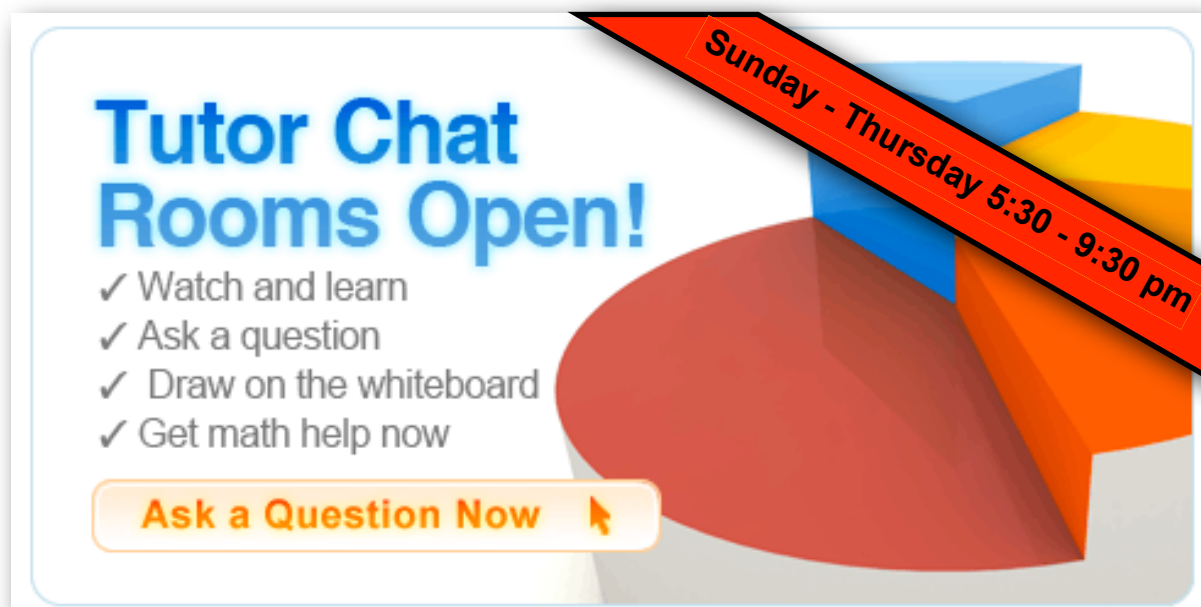
Students can **Re-register** using their OEN and date of birth after clicking on "Forgot Password/Username"



Students, Re-register here:
Ontario Education Number (OEN):
 [What is my OEN?](#)
XXXXXXXXXX, e.g. 5554442222 or XXX-XXX-XXX, e.g. 555-444-222
Date of Birth:

Additional Information:

1. After registration, students will be able to view his/her username and password at the top right of the welcome screen. Students should log out when finished.
2. Tutoring hours are 5:30 - 9:30 pm, Sunday - Thursday. STUDENTS MUST ASK A QUESTION IN ORDER TO BE PLACED IN LINE FOR A TUTOR'S SUPPORT.
3. If a student receives a message that he/she is a Temporary User, please contact Martha Walli. Temporary users do not have access to "Ask A Tutor". They can explore the resources at the site, but cannot interact with a tutor.
4. We recommend that teachers, parents and ineligible students register as a Guest. You will be unable to ask questions of the tutors in the Chat Rooms.
5. There is a Homework Help conference in First Class Conferences. Right Click on the icon and select "Add to Desktop". Newsletters and ideas on how to use the site will be sent there. Try sending students home with:
HH_PracticeAssignment



Tutor Chat Rooms Open!

- ✓ Watch and learn
- ✓ Ask a question
- ✓ Draw on the whiteboard
- ✓ Get math help now

[Ask a Question Now](#)

Sunday - Thursday 5:30 - 9:30 pm